

QM353: Business Statistics

Chapter 6

Goodness-of-Fit Tests and Contingency Analysis



Chapter Goals

After completing this chapter, you should be able to:

- Use the chi-square goodness-of-fit test to determine whether data fits a specified distribution
- Set up a contingency analysis table and perform a chi-square test of independence



Chi-Square Goodness-of-Fit Test

- Does sample data conform to a hypothesized distribution?
 - Examples:
 - Are technical support calls equal across all days of the week? (i.e., do calls follow a uniform distribution?)
 - Do measurements from a production process follow a normal distribution?



Chi-Square Goodness-of-Fit Test

(continued

- Are technical support calls equal across all days of the week? (i.e., do calls follow a uniform distribution?)
 - Sample data for 10 days per day of week:

	Sum of calls for this day:	
Monday	290	
Tuesday	250	
Wednesday	238	
Thursday	257	
Friday	265	
Saturday	230	
Sunday	192	
	$\Sigma = \overline{1722}$	



Logic of Goodness-of-Fit Test

If calls are uniformly distributed, the 1722 calls would be expected to be equally divided across the 7 days:

 $\frac{1722}{7}$ = 246 expected calls per day if uniform

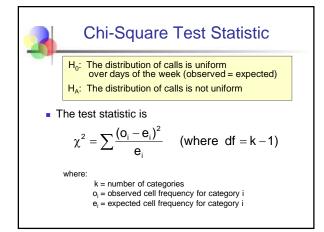
 Chi-Square Goodness-of-Fit Test: test to see if the sample results are consistent with the expected results

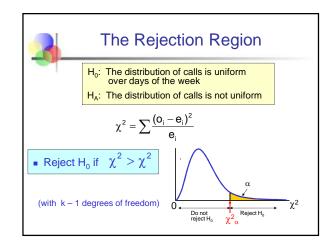
(i.e., actual (observed) data = expected data)

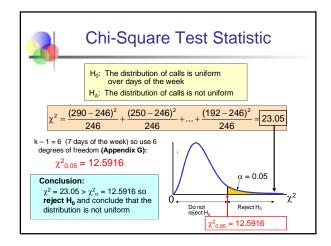


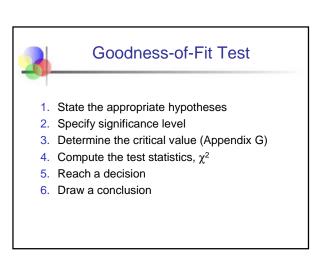
Observed vs. Expected Frequencies

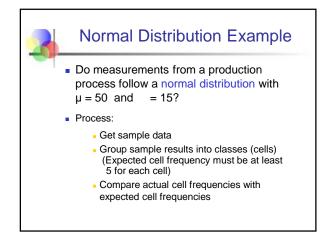
Observed	Expected
O _i	e _i
290	246
250	246
238	246
257	246
265	246
230	246
192	246
1722	1722
	o _i 290 250 238 257 265 230 192

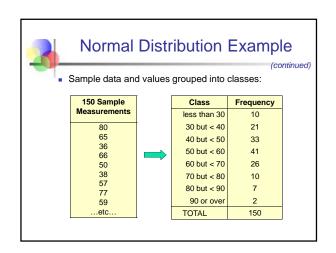


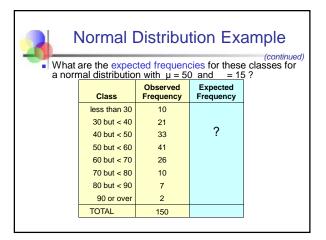


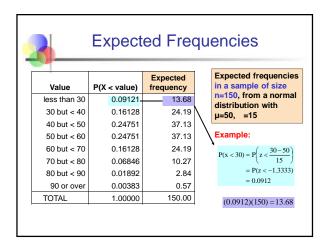


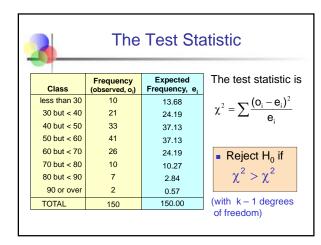


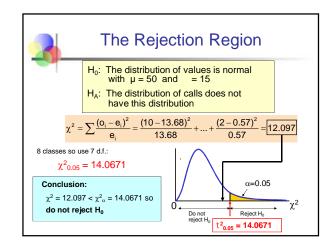








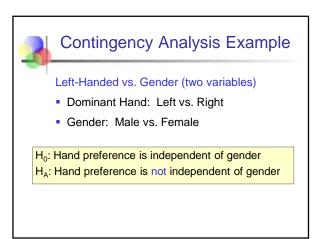


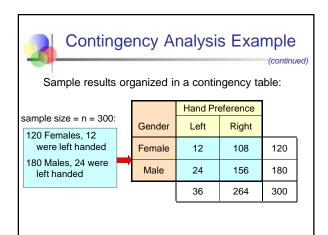


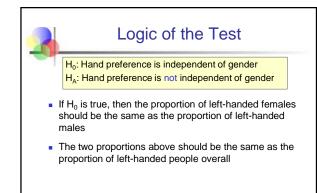


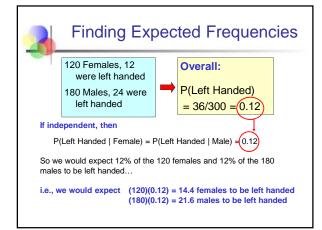
Contingency Analysis

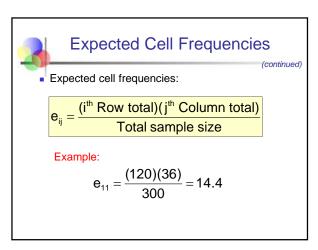
- Situations involving multiple population proportions
- Categorical data
- Used to classify sample observations according to two or more characteristics
- Use Chi-Square to determine independence of the characteristics of interest
- Data summarized in a contingency table
 - Also called a crosstabulation table

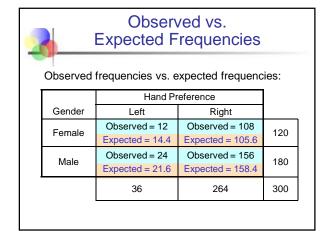


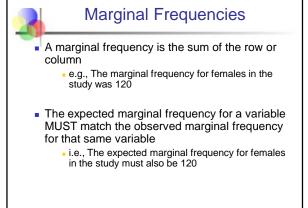


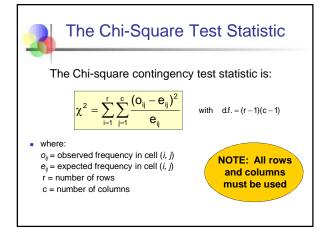


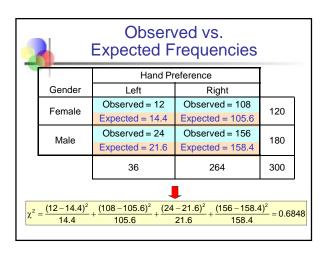


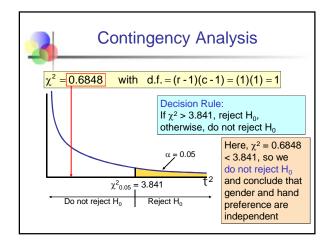


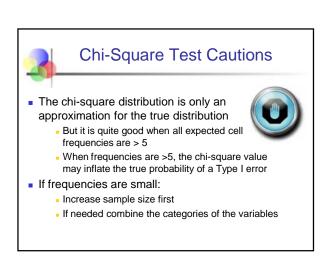














Chapter Summary

- Used the chi-square goodness-of-fit test to determine whether data fits a specified distribution
 - Example of a discrete distribution (uniform)
 - Example of a continuous distribution (normal)
- Used contingency tables to perform a chi-square test of independence (contingency analysis)
 - Compared observed cell frequencies to expected cell frequencies